

Ticketing FAQ's

There are a number of changes to the way spectators can buy tickets from 2022.

Partnering with Future Ticketing we have implemented a ticketing system that will allow spectators & sponsors to buy tickets & packages online via our website. The change is in part due to the COVID-19 guidance, reducing physical contact and the need to handle cash, but it also enables the NRLB to progress its ticketing and sales strategies, supporting us to grow our crowds.

What to expect

In a change to how we operate there will be no cash turnstiles and spectators are now able to purchase unreserved places for the season or a game. In doing so, currently we do not anticipate having to implement a social distancing plan therefore spectators will be able to choose their seat on arrival.

Purchasing your ticket couldn't be easier, simply select the event you wish to purchase and follow the on-screen instructions to complete your package or ticket purchase. Spectators will be able to purchase tickets on match day via the entrance.

When arriving at the ground you can gain entry by simply scanning your pass at the turnstile scanner, or if you're in hospitality via our friendly pop-up front of house staff in reception. All your ticketing information is printed directly on your ticket.

We have compiled a list of FAQs ahead of the 2022 season.

Q. How do I purchase a match day ticket or sponsorship package?

A. You have a number of options. The first is to visit the online tickets page located on the top of the website and in the main menu. Simply click the link, choose your event and follow the online instructions. However, if purchasing on game day you may experience maybe significant delays if demand is high.

Q. How will I receive my ticket?

A. Match tickets are available as an eTicket which you can print or download to your phone which you scan on arrival at the venue. To use your ticket simply scan it at the entrance scanners.

Q. Can I choose where I sit/stand?

A. Yes, from 2022 we will operate the venues to be COVID compliant. Areas are unreserved and you will be able to select your position on arrival. The positions are on a first come first served basis, however we do have overspill areas, should demand be high.

Q. Can I pay cash on match day?

A. Yes, however change and acceptance cannot be guaranteed due to any future restrictions that may arise. Contactless payments are the preferred method. Avoid queuing by purchasing a ticket online or via your smartphone and receive an eTicket direct to your email or digital wallet.

Q. Which entrance should I use?

A. The entrance listed on your ticket is the one you should use. If you try and access another entrance your pass and ticket will be rejected. This is to ensure you have the correct entry location and can get to your position with ease.

Q. Are food kiosks and bars open when I visit?

A. Yes, we will have food kiosks and bars available for use.

Q. Can I purchase a hospitality?

A. Yes, as long as there is a hospitality area available to purchase then you can purchase it. These will be listed as an option on the ticketing portal.

Q. Is parking available and can I reserve it?

A. Parking is available at all our venues and is free for ticket holders.

Q. Can you buy; food, drinks, programmes and half time draws all on one 1 ticket?

A. This is a development we are hoping to have in the future as we aim to make customer experience seamless.

If you have any additional questions or concerns please contact us on email via info@rugbyleague.nl

